

CONNECT Member

The **CONNECT Member** will be an integral role for the Downtown Community Safety Partnership, fostering a sense of safety by being present in downtown Winnipeg. They will be a welcoming, approachable, and trusted presence to those living, visiting, working, and learning downtown with a goal of developing relationships and improving communication. The CONNECT Member will engage and connect with individuals who require support and provide referrals as needed and will recognize matters that require a response from crisis intervention resources, police, fire, or paramedics.

As part of a unified support team, the CONNECT Member will deliver service with a goal of improving health, safety and well-being of the downtown Winnipeg community. This position will work inclusively within a startup team environment and will have an opportunity for career advancement.

The successful candidate will act in accordance with the Core Guiding and Service Principles of the Downtown Community Safety Partnership and will be a passionate and driven individual, valuing diversity.

RESPONSIBILITIES:

- Initiate engagement, build relationships, and provide general assistance with the downtown community while facilitating positive interactions
- Follow established routes to be a highly recognizable presence on foot/bicycle
- Connect individuals to ensure they are aware of social services available in downtown Winnipeg and the surrounding area while understanding their needs
- Identify whether emergency support is required and be present to manage concerns of public/bystanders when first responders arrive on scene
- Identify needs of individuals who are vulnerable or at risk of crisis that may require; emergency support and/or referral to Mobile Assist Connect Team (MAC247) or Community Outreach Advocacy Resource (COAR) based on the circumstances
- Compile and maintain records and statistical data in a timely manner, for the purpose of producing reports using an internal database
- Provide referrals to the Enviro Team with the BIZ if there are graffiti or cleanliness concerns
- Conduct courtesy walks when needed
- Incorporate a supportive and positive teamwork mindset in execution of work
- Represent the Core Service Principles of DCSP in the community
- Other duties as assigned



QUALIFICATIONS:

- Related or prior work, life and/or volunteer experience
- Post-secondary education is considered an asset, however relevant training/experience will also be considered
- Excellent interpersonal, teambuilding, problem solving, and communication skills
- Ability to form professional relationships with various stakeholders, partners and community agencies
- Ability to build and maintain professional relationships with individuals of vulnerable and diverse populations
- Demonstrated understanding of the unique issues and barriers affecting vulnerable and diverse populations
- Physical ability to be on foot and carry out the duties of the position which includes standing for long periods of time and walking several kilometers daily in all weather conditions
- Valid First Aid and CPR certification is considered an asset
- This role is subject to a Criminal Record Check, including Vulnerable Sector Search, Province of Manitoba Adult and Child Abuse Registry Check, to be produced prior to commencing employment

ADDITIONAL INFORMATION:

Hours of work: Monday – Friday, shifts may include days, evenings, weekends, and holidays
Job Classification: Term/ Full-time (Term end date March 1, 2023 – with possibility of extension)

To apply for this position, please email resume and cover letter to dcsphr@dcsp.ca. Please include **CONNECT Member** in the subject line.

This posting will remain open until suitable candidates have been selected.

Please be advised only those selected for an interview will be contacted.

The Downtown Community Safety Partnership is committed to equity, diversity and accessibility in the workplace. We strive to have a team that reflects our downtown, where diverse abilities, backgrounds, cultures, identities, languages and perspectives are valued and drive a high standard of service and innovation. We encourage candidates to speak to this in their application.